About MACN Anonymous Incident Reporting

MACN’s anonymous incident reporting system enables member and non-members to submit incident reports when a vessel is faced with corrupt demands during port operation. MACN’s anonymous incident reporting system captures only corrupt demands and does not collect or store any form of payments or solicitation.

The results of the anonymous incident reporting allows MACN members to learn from each other to potentially avoid similar incidents in their own operations. MACN has collected over 41,000 incident reports of corrupt demands globally.

MACN uses this data to analyse trends in frequency of incidents, allowing MACN to target Collective Action efforts and engage with governments. It has been a successful method to facilitate a constructive dialogue in meetings with governments and other stakeholders. Reporting is anonymous and non-attributable, it is not possible for anyone to identify who has submitted a report, and the report does not include details that would identify ships or individuals.

Link - https://www.maritime-acn.org/macn-upload
### Overview of Top 5 Ports

<table>
<thead>
<tr>
<th>Port</th>
<th>Number of Incidents</th>
<th>Port</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lumut (Brunei)</td>
<td>16</td>
<td>Tuzla (Turkey)</td>
<td>14</td>
</tr>
<tr>
<td>Panjang (Indonesia)</td>
<td>14</td>
<td>Panjang (Indonesia)</td>
<td>11</td>
</tr>
<tr>
<td>Jakarta, Java (Indonesia)</td>
<td>10</td>
<td>Oran (Algeria)</td>
<td>10</td>
</tr>
<tr>
<td>Alexandria (Egypt)</td>
<td>10</td>
<td>Colombo (Sri Lanka)</td>
<td>10</td>
</tr>
<tr>
<td>Douala (Cameroon)</td>
<td>10</td>
<td>Jakarta, Java (Indonesia)</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>367</strong></td>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>247</strong></td>
</tr>
</tbody>
</table>
Tuzla (Turkey) | 14 Incidents

### Key Insights

- The number of incidents reported through MACN’s anonymous incident reporting system has increased significantly compared to the previous month, September 2020.
- 93% of incidents reported in October 2020 involved demands for cigarettes.
- Various actors were involved in reported demands in the port of Tuzla, with actors most commonly involved being reported as port authorities.
- Delay of the vessel was threatened in all the reported incidents.

### Types of Demands

- Cigarettes: 13
- Other: 1

### Sources of Demands

- Port authorities: 8
- Customs: 3
- Pilot: 3

### Types of Threats

- Delay of vessel: 14

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*Incidents reported in September 2020: 0*

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**Panjang (Indonesia) | 11 Incidents**

**Types of Demands**
- Alcohol: 6
- Other: 5

**Sources of Demands**
- Port authorities: 3
- Port health/quarantine authority/sanitary officers: 3
- Immigration authority: 2
- Pilot: 2
- Customs: 1

**Types of Threats**
- Delay of vessel: 11

**Key Insights**
- The number of incidents reported through MACN’s anonymous incident reporting system has decreased compared to the previous month, September 2020.
- 55% of incidents reported in October 2020 involved demands for alcohol whereas 45% involved other/not specified claims.
- Various actors were involved in reported demands in the port of Panjang, with actors most commonly involved being reported as port health and other port authorities.
- Delay of the vessel was threatened in all the reported incidents.

*Incidents reported in August 2020: 14*

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Oran (Algeria) | 10 Incidents

**Key Insights**

- The number of incidents reported through MACN’s anonymous incident reporting system has increased significantly compared to the previous month, September 2020.
- All incidents reported in October 2020 involved demands for cigarettes.
- Various actors were involved in reported demands in the port of Oran, with actors most commonly involved being reported as port police and coast guards, and port health.
- Delay of the vessel was threatened in 90% of the reported incidents.

**Types of Demands**

- Cigarettes: 10

**Sources of Demands**

<table>
<thead>
<tr>
<th>Source of Demand</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Port Police and Coast Guard</td>
<td>3</td>
</tr>
<tr>
<td>Pilot</td>
<td>2</td>
</tr>
<tr>
<td>Port health/quarantine authority/sanitary officers</td>
<td>2</td>
</tr>
<tr>
<td>Customs</td>
<td>1</td>
</tr>
<tr>
<td>Immigration authority</td>
<td>1</td>
</tr>
<tr>
<td>Port authorities</td>
<td>1</td>
</tr>
</tbody>
</table>

**Types of Threats**

- Delay of vessel: 9
- Not specified: 1

**Incidents reported in August 2020: 1**

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Colombo (Sri Lanka) | 10 Incidents

Types of Demands
- Cigarettes: 9
- Other: 1

Sources of Demands
- Port authorities: 3
- Port Police and Coast Guard: 2
- Customs: 1
- Dock/terminal workers/stevedores/foreman: 1
- Harbor master/port captain: 1
- Immigration authority: 1
- Port agent: 1

Types of Threats
- Delay of vessel: 10

Key Insights
- The number of incidents reported through MACN’s anonymous incident reporting system has increased compared to the previous month, September 2020.
- 90% of incidents reported in October 2020 involved demands for cigarettes.
- Various actors were involved in reported demands in the port of Colombo, with actors most commonly involved being reported as port authorities and port police and coast guard.
- Delay of the vessel was threatened in all of the reported incidents.

*Incidents reported in August 2020: 6

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Jakarta, Java (Indonesia) | 10 Incidents

<table>
<thead>
<tr>
<th>Types of Demands</th>
<th>Sources of Demands</th>
<th>Sources of Demands</th>
<th>Types of Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigarettes</td>
<td>Port health/quarantine authority/sanitary officers 3</td>
<td>Pilot 2</td>
<td>Delay of vessel 10</td>
</tr>
<tr>
<td>Alcohol</td>
<td>Port Office and Coast Guard 1</td>
<td>Customs 1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port agent 1</td>
<td>Immigration authority 1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port Police and Coast Guard 1</td>
<td>Other port authority 10%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port authorities 1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Key Insights

- The number of incidents reported through MACN’s anonymous incident reporting system has remained steady since the previous month, September 2020.
- 70% of incidents reported in October 2020 involved demands for cigarettes.
- Various actors were involved in reported demands in the port of Colombo, with actors most commonly involved being reported as pilots and port health.
- Delay of the vessel was threatened in all of the reported incidents.

*Incidents reported in August 2020: 10

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