



MACN Collective Action | INDONESIA

Update on Container Tracking in Tanjung Priok

June 2017

Introduction

The MACN collective action project in Indonesia focused on the country's largest port, Tanjung Priok. Phase I of the project identified a long list of risks, from which three priorities were selected for implementation in Phase II:

- **Output 1:** Upgraded container tracking system in Tanjung Priok and dissemination of system
- **Output 2:** Dissemination of relevant Customs regulation and SOPs related to importing of goods
- **Output 3:** Implementation plan for an online, cashless payment system for Export Permits

This document provides an update on progress for **Output 1**. In summary, during phase I, stakeholders reported 1) a lack of awareness of container tracking systems in general and 2) a lack of transparency in terms of how containers are prioritized and when they need to be relocated. To address these issues, MACN and Kemitraan collaborated with Pelindo II and its subsidiary, Jakarta International Container Terminal (JICT), both to consolidate information on existing resources to support container tracking, and also to upgrade JICT's online system.

Please share the guidance below with any members of your team who may benefit from greater awareness of container tracking systems in Tanjung Priok.

Where Is My Container?

Three terminals in Tanjung Priok each have their own container tracking systems, which can be accessed via the links below. Simply enter your container tracking number to retrieve its location data.

- **PT Jakarta International Container Terminal (JICT):**
<https://www.jict.co.id/?x0=Container%2BTracking&x1=19&x2=app>
- **KSO Terminal Petikemas Koja:**
<http://tpkkoja.co.id/online/consignee-container-tracking>
- **Terminal 3 Ocean Going PT. Pelabuhan Tanjung Priok**
<https://eservice.indonesiaport.co.id/ci/index.php/main>
(note: this site requires creation of a username and password; download the userguide for more info).

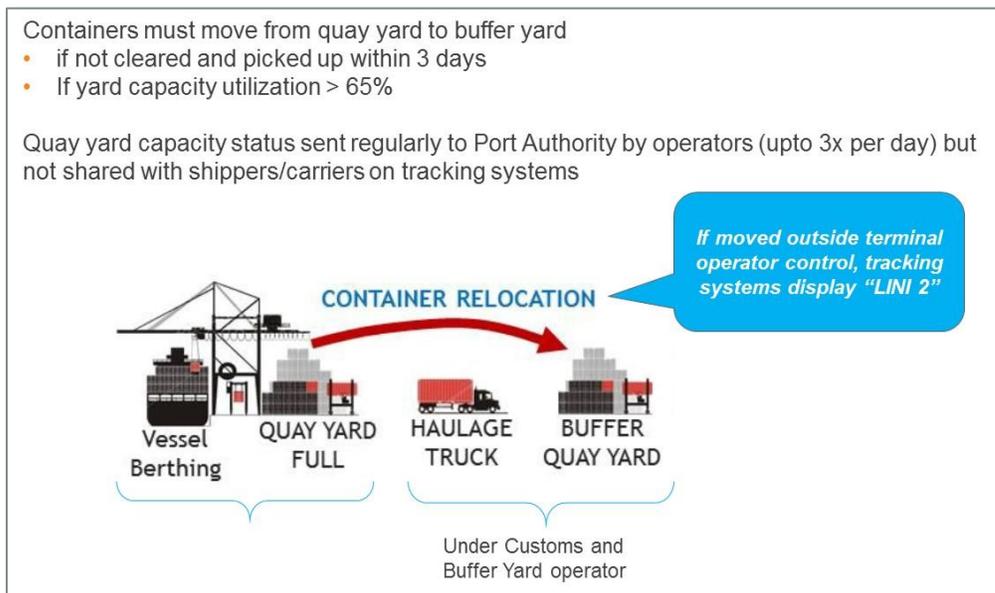
For additional support, please reach out to the Terminal Operators directly via the contact numbers below:

- **PT Jakarta International Container Terminal (JICT):**
Jl. Sulawesi Ujung No. 1; Tanjung Priok - Jakarta 14310
Tel : 62-21-43905111 Fax : 62-21-43902454

- **KSO Terminal Petikemas Koja:**
Jl. Digul No. 1 Tanjung Priok; Jakarta Utara 14210
Tel : +62-21-437-4142 Fax : +62-21-437-4150
- **IPC / Terminal 3 Ocean Going PT Pelabuhan Panjang Priok**
Jl. Pasoso No.1, Tanjung Priok, Jakarta Utara, Jakarta 14310
Tel: +62-21 4367505 or +62-21 4301080

Why Did My Container Get Moved?

In 2015, Indonesia’s Ministry of Transport adopted ministerial decrees No. 116 and No. 117, which state that containers will be removed from a terminal’s main yard to the backup yard, either if the main yard reaches 65% capacity, or after 3 days. While customers could always access information about the arrival time of their container and its duration in the main yard, information on the capacity utilization



level of the main yard was not available to this public. This lack of transparency constituted an integrity risk factor, potentially giving rise to movements or to payment requests to avoid movements, even when capacity is under 65%. To reduce this risk, MACN and Kemitraan worked closely with Pelindo II and JICT to add a new window to the existing container tracking system which displays the capacity utilization, or yard occupancy ratio (YOR), of the main yard, thereby making it transparent to customers whether there is a legitimate, capacity-related argument for a container to be moved to a backup yard.

On May 4, 2017, MACN received confirmation from JICT that the system upgrade was implemented and live on their website, as shown in the screen shot below. To access the most recent YOR data:

- 1) Go the JICT website at <https://www.jict.co.id/>
- 2) Mouse over “Facilities & Operations Info”
- 3) Select “YOR Import” from the pop-up menu

- 4) The YOR table below appears, displaying the current percentage occupancy for each of JICT’s four main yards (dry, reefer, OOG and DG). Note the “Last Update” time at the bottom. If the figure for the yard in question is 65 or above, then you can expect your container to be moved.

The screenshot shows the JICT website interface. At the top, there is a navigation menu with options: ABOUT JICT, FACILITIES & OPERATIONS INFO, NEWS, SERVICES, and PROCUREMENT INFO. A dropdown menu is open under 'FACILITIES & OPERATIONS INFO', listing: OPERATION WORKFLOW, SAFETY MEASURES, TERMINAL FACILITIES, and YOR Import. The main banner features the text 'INDONESIA'S GATEWAY TO THE WORLD'S TRADE' with sub-points: SPEED | SAFETY | SECURITY | ACCURACY | COMMUNICATION. Below the banner is a table titled 'YOR IMPORT' showing occupancy percentages for different yard types. To the right of the table is a section for 'ONLINE TOOLS' with icons for VGM Declaration, Shipping Document, Rate (USD), Calculate, Container Tracking, and Invoice Tracking. At the bottom left of the table area, it says 'Last Update 20 Jun 2017 08:32'.

YOR IMPORT	
DRY	24
REEFER	21
OOG	44
DG	37

Last Update 20 Jun 2017 08:32

ONLINE TOOLS

- VGM Declaration
- Shipping Document
- Rate (USD)
- Calculate
- Container Tracking
- Invoice Tracking

Please feel free to contact the MACN team for any questions or comments regarding the above information on container tracking or any other matters pertaining to the collective action project in Indonesia. Your feedback helps ensure ongoing program improvements.

Acknowledgements

BSR and Kemitraan would like to express appreciation to all individuals and organizations who made this project possible.

We are particularly grateful for the commitment and support provided by DG Customs & Excise, IPC Pelindo II and its subsidiary, JICT. We would like to thank the endorsement and support provided by the Corruption Eradication Commission (KPK) during the project inception, and all MACN member companies who actively engaged in the discussion and provided input throughout the project.

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