MACN’s anonymous incident reporting system enables member and non-members to submit incident reports when a vessel is faced with corrupt demands during port operation. MACN’s anonymous incident reporting system captures only corrupt demands and does not collect or store any form of payments or solicitation.

The results of the anonymous incident reporting allows MACN members to learn from each other to potentially avoid similar incidents in their own operations. MACN has collected over 41,000 incident reports of corrupt demands globally.

MACN uses this data to analyse trends in frequency of incidents, allowing MACN to target Collective Action efforts and engage with governments. It has been a successful method to facilitate a constructive dialogue in meetings with governments and other stakeholders. Reporting is anonymous and non-attributable, it is not possible for anyone to identify who has submitted a report, and the report does not include details that would identify ships or individuals.

Link - MACN.dk/incident-reporting
# Overview of Top 5 Ports

<table>
<thead>
<tr>
<th>Port</th>
<th>Number of Incidents</th>
<th>Port</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suez Canal (Egypt)</td>
<td>15</td>
<td>Alexandria (Egypt)</td>
<td>13</td>
</tr>
<tr>
<td>Fangcheng (China)</td>
<td>12</td>
<td>Mombasa (Kenya)</td>
<td>13</td>
</tr>
<tr>
<td>Kandla (India)</td>
<td>8</td>
<td>Chittagong (Bangladesh)</td>
<td>12</td>
</tr>
<tr>
<td>Colombo (Sri Lanka)</td>
<td>8</td>
<td>Colombo (Sri Lanka)</td>
<td>10</td>
</tr>
<tr>
<td>Lumut (Brunei)</td>
<td>7</td>
<td>Go Dau (Vietnam)</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>180</strong></td>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>332</strong></td>
</tr>
</tbody>
</table>
Alexandria (Egypt) | 13 Incidents

**Types of Demands**
- Cigarettes: 12
- Soda drinks: 1

**Sources of Demands**
- Customs: 12
- Port authorities: 1

**Types of Threats**
- Delay of vessel: 13

**Key Insights**
- The number of incidents reported through MACN’s anonymous incident reporting system has increased compared to the previous month, November 2020.
- 92% of incidents reported in December 2020 involved demands for cigarettes.
- Customs were most commonly reported to be the source of demands in the port of Alexandria.
- Delay of vessel was threatened in all incidents.

*Incidents reported in November 2020: 2*

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Mombasa (Kenya) | 13 Incidents

<table>
<thead>
<tr>
<th>Types of Demands</th>
<th>Sources of Demands</th>
<th>Types of Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigarettes</td>
<td>Customs</td>
<td>Delay of vessel</td>
</tr>
<tr>
<td>Soda drinks</td>
<td>Port authorities</td>
<td>13</td>
</tr>
<tr>
<td>Other</td>
<td>Pilot</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port health/quarantine authority/sanitary officers</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Immigration authority</td>
<td></td>
</tr>
</tbody>
</table>

- **Types of Demands:**
  - Cigarettes: 11
  - Soda drinks: 1
  - Other: 1

- **Sources of Demands:**
  - Customs: 7
  - Port authorities: 3
  - Pilot: 1
  - Port health/quarantine authority/sanitary officers: 1
  - Immigration authority: 1

- **Types of Threats:**
  - Delay of vessel: 13

Key Insights

- The number of incidents reported through MACN's anonymous incident reporting system has increased compared to the previous month, November 2020.
- 84% of incidents reported in December 2020 involved demands for cigarettes.
- A variety of different actors were involved in demands, including customs, port authorities, and pilots.
- Delay of vessel was threatened in all incidents.

*Incidents reported in November 2020: 0*
### Chittagong (Bangladesh) | 12 Incidents

<table>
<thead>
<tr>
<th>Types of Demands</th>
<th>Sources of Demands</th>
<th>Types of Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigarettes 10</td>
<td>Any other port authority 6</td>
<td>Delay of vessel 8</td>
</tr>
<tr>
<td>Soda drinks 2</td>
<td>Pilot 1</td>
<td>Safety of vessel 3</td>
</tr>
<tr>
<td></td>
<td>Immigration authority 1</td>
<td>Threat of fines for alleged non-compliance 1</td>
</tr>
<tr>
<td></td>
<td>Cargo or hull surveyor 1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port health/quarantine authority/sanitary officers/ 8</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Customs Dock/terminal workers/stevedores/foreman 1</td>
<td></td>
</tr>
</tbody>
</table>

#### Key Insights
- The number of incidents reported through MACN’s anonymous incident reporting system has increased compared to the previous month, November 2020.
- 83% of incidents reported in December 2020 involved demands for cigarettes.
- Incidents involved a variety of different actors, most commonly port authorities.
- Customs threatened fines for alleged non-compliance whereas immigration authorities threatened the safety of crew’s possessions.
- Common types of threats include delay of vessel (67%), followed by safety of vessel, and threats of fines for alleged non-compliance.

*Incidents reported in November 2020: 0*

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Colombo (Sri Lanka) | 10 Incidents

**Types of Demands**
- Cigarettes: 9
- Misc. items/presents: 1

**Sources of Demands**
- Customs: 5
- Port Police and Coast Guard: 2
- Port health/quarantine authority/sanitary officers: 1
- Any other port authority: 1
- Immigration authorities: 1

**Types of Threats**
- Delay of vessel: 10

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**Key Insights**
- The number of incidents reported through MACN’s anonymous incident reporting system has increased compared to the previous month, November 2020.
- 90% of incidents reported in December 2020 involved demands for cigarettes.
- Customs were reported to be involved in 50% of the incidents reported, followed by port police and coast guard and other actors.
- Delay of vessel was threatened in all incidents.

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*Incidents reported in November 2020: 8

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Go Dau (Vietnam) | 10 Incidents

<table>
<thead>
<tr>
<th>Types of Demands</th>
<th>Sources of Demands</th>
<th>Types of Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigarettes 8</td>
<td>Customs 2</td>
<td>Safety of vessel 10</td>
</tr>
<tr>
<td>Soda drinks 2</td>
<td>Port Police and Coast Guard 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Port health/quarantine authority/sanitary officers/ 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Any other port authority 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Immigration authority 2</td>
<td></td>
</tr>
</tbody>
</table>

Key Insights

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