About MACN Anonymous Incident Reporting

MACN’s anonymous incident reporting system enables member and non-members to submit incident reports when a vessel is faced with corrupt demands during port operation. MACN’s anonymous incident reporting system captures only corrupt demands and does not collect or store any form of payments or solicitation.

The results of the anonymous incident reporting allows MACN members to learn from each other to potentially avoid similar incidents in their own operations. MACN has collected over 41,000 incident reports of corrupt demands globally.

MACN uses this data to analyse trends in frequency of incidents, allowing MACN to target Collective Action efforts and engage with governments. It has been a successful method to facilitate a constructive dialogue in meetings with governments and other stakeholders. Reporting is anonymous and non-attributable, it is not possible for anyone to identify who has submitted a report, and the report does not include details that would identify ships or individuals.

Link - MACN.dk/incident-reporting
### Overview of Top 5 Ports

<table>
<thead>
<tr>
<th>Port</th>
<th>Number of Incidents</th>
<th>Port</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuzla (Turkey)</td>
<td>14</td>
<td>Suez Canal (Egypt)</td>
<td>15</td>
</tr>
<tr>
<td>Panjang (Indonesia)</td>
<td>11</td>
<td>Fangcheng (China)</td>
<td>12</td>
</tr>
<tr>
<td>Oran (Algeria)</td>
<td>10</td>
<td>Kandla (India)</td>
<td>8</td>
</tr>
<tr>
<td>Colombo (Sri Lanka)</td>
<td>10</td>
<td>Colombo (Sri Lanka)</td>
<td>8</td>
</tr>
<tr>
<td>Jakarta, Java (Indonesia)</td>
<td>10</td>
<td>Lumut (Brunei)</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>247</strong></td>
<td><strong>Total Incidents (All Ports)</strong></td>
<td><strong>180</strong></td>
</tr>
</tbody>
</table>
Suez Canal (Egypt) | 15 Incidents

<table>
<thead>
<tr>
<th>Types of Demands</th>
<th>Sources of Demands</th>
<th>Types of Threats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cigarettes 14</td>
<td>Pilot 8</td>
<td>Safety of vessel 6</td>
</tr>
<tr>
<td>Soda drinks 1</td>
<td>Port authorities 5</td>
<td>Delay of vessel 5</td>
</tr>
<tr>
<td></td>
<td>Porth health / quarantine authorities / sanitary officers 1</td>
<td>Other 4</td>
</tr>
<tr>
<td></td>
<td>Harbor master / port captain 1</td>
<td></td>
</tr>
</tbody>
</table>

Key Insights

- The number of incidents reported through MACN’s anonymous incident reporting system has doubled compared to the previous month, October 2020.
- Incidents reported primarily involved cigarettes.
- Various actors were involved in reported demands in the port of Suez Canal including pilots, port authorities, and port health / quarantine authorities / sanitary officers.
- Safety of the vessel, dealy of vessel, and other, non-specified consequences were threatened in the different incidents.

*Incidents reported in October 2020: 7*
Fangcheng (China) | 12 Incidents

**Types of Demands**
- Cigarettes: 5
- Sundries: 5
- Soda drinks: 2

**Sources of Demands**
- Port agent: 6
- Draft surveyor: 4
- Port authorities: 2

**Types of Threats**
- Delay of vessel: 10
- Safety of vessel: 2

**Key Insights**
- The number of incidents reported through MACN’s anonymous incident reporting system has significantly increased compared to the previous month, October 2020.
- Incidents reported involved multiple demands including cigarettes, sundries, and soda drinks.
- Various actors were involved in reported demands in the port of Fangcheng including port agents, draft surveyors, and port authorities.
- Delay of the vessel and safety of the vessel were threatened in the different incidents.

*Incidents reported in October 2020: 0*
Colombo (Sri Lanka) | 8 Incidents

Types of Demands
- Cigarettes: 8

Sources of Demands
- Customs: 3
- Port agent: 2
- Port health/quarantine authority/sanitary officers: 2
- Port police/ coast guard: 1
- Port authorities: 1
- Immigration authorities: 1

Types of Threats
- Delay of vessel: 7
- Other: 1

Key Insights
- The number of incidents reported through MACN’s anonymous incident reporting system has decreased compared to the previous month, October 2020.
- All incidents reported involved demands for cigarettes.
- Various actors were involved in reported demands in the port of Colombo including customs, port agents, and port health / quarantine authorities / sanitary officers, and immigration authorities.
- Delay of the vessel was the most commonly reported type of threat.

*Incidents reported in October 2020: 10

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Kandla (India) | 8 Incidents

Types of Demands
- Cigarettes: 6
- Large cash payments (> USD 15): 1
- Soda drinks: 1

Sources of Demands
- Pilot: 2
- Port health / quarantine authorities / sanitary officers: 2
- Port agent: 1
- Customs: 1
- Port authorities: 1
- Immigration authorities: 1

Types of Threats
- Safety of vessel: 7
- Delay of vessel: 1

Key Insights
- The number of incidents reported through MACN’s anonymous incident reporting system has increased compared to the previous month, October 2020.
- Incidents reported involved multiple demands including cigarettes, followed by large cash payments, and soda drinks.
- Various actors were involved in reported demands in the port of Kandla including pilots, port agents, port health / quarantine authorities / sanitary officers, and customs.
- Safety of the vessel was the most commonly reported type of threat, occurring in 87% of incidents.

*Incidents reported in October 2020: 0

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Lumut (Brunei) | 7 Incidents

Types of Demands
- Cigarettes: 5
- Soda drinks: 2

Sources of Demands
- Pilot: 2
- Loading master: 2
- Port authorities: 2
- Customs: 1

Types of Threats
- Safety of vessel: 6
- Safety of crew’s possessions: 1

Key Insights
- The number of incidents reported through MACN’s anonymous incident reporting system has decreased compared to the previous month, October 2020.
- Incidents reported involved demands for cigarettes and soda drinks.
- Various actors were involved in reported demands in the port of Lumut including pilots, loading masters, customs, and port authorities.
- Safety of the vessel and crew’s possessions were threatened in the different incidents.

*Incidents reported in October 2020: 18

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