

Holds Inspections in Argentina

THE MARITIME ANTI-CORRUPTION NETWORK (MACN) IS COMMITTED TO THE ELIMINATION OF CORRUPT PRACTICES

Vessels calling to Argentine Ports should be aware that:

Private-Led Inspections: The inspection of vessels' holds (and tanks, when it is required) shall be carried out by private surveyors. SENASA can conduct inspections only when there is an official requirement thereof from the cargo's country of destination and by request.

Supervisions by SENASA: SENASA may supervise inspections conducted by private surveyors, on a risk-based approach, to ensure compliance. SENASA supervisors are empowered to overturn the surveyors' decisions. The Captain and crew shall facilitate such monitoring activities.

How to Resist Improper Conduct, Solicitation, or Extortion

When an improper payment is requested by a surveyor, a supervisor, or an agent, the master/crew members must request the immediate intervention of the Private Surveyor's Compliance Departments and/or SENASA.

SENASA supervisions can be requested by contacting the Ports Coordination:

- Central: Telephone: +541136801751
- Rosario, Santa Fe: Telephone: +5491128257118 / Email: hergonzalez@senasa.gob.ar
- Complaints should be made to the Inspection Companies Compliance Hotlines or your commercial contact-point.

How to Report Anonymously

In case of an improper request or proposal, duress, or any other improper conduct, you have the right to report it anonymously to:

- SENASA's Complaint Management Office:
 - Online: <https://www.argentina.gob.ar/senasa/sistema-de-denuncias>
 - Telephone: 0800-999-2386 (24 hours a day, every day)
- National Anticorruption Office:
 - Online: http://denuncias.anticorrupcion.gob.ar/tipo_denuncia.php?id=1
 - Telephone: 08004444462 / +541153004100
- Public Ministry's Office of Administrative Investigations
 - Online: <https://denunciasfia.mpf.gob.ar/denuncias/nueva>
- MACN
 - You should also file an Incident Report to MACN by completing the survey here: <https://www.surveygizmo.com/s3/4932610/MACN-Secure-Incident-Reporting-Individual-Incidents>